Ruijie RG-RAP1200(F) Series Access Points

Hardware Installation and Reference Guide 1.00

Copyright statement

Exemption statement

Preface

Thank you for using our products. This manual will guide you through the installation of the access point.

Scope

It is intended for the users who have some experience in installing and maintaining network hardware. At the same time, it is assumed that the users are already familiar with the related terms and concepts.

Obtaining Technical Assistance

- Ruijie Networks Website: https://www.ruijienetworks.com/
- Technical Support Website: https://ruijienetworks.com/support
- Case Portal: https://caseportal.ruijienetworks.com
- Community: https://community.ruijienetworks.com
- Technical Support Email: service_rj@ruijienetworks.com
- Skype: service_rj@ruijienetworks.com

Related Documents

Documents	Description
Configuration Guide	Describes network protocols and related mechanisms that supported by the product, with configuration examples.
Command Reference	Describes the related configuration commands, including command modes, parameter descriptions, usage guides, and related examples.

Documentation Conventions

The symbols used in this document are described as below:

 This symbol brings your attention to some helpful suggestions and references.

 This symbol means that you must be extremely careful not to do some things that may damage the device or cause data loss.

1 Product Overview

Featuring leading 802.11a/b/g/n/ac Wave1/Wave2 and MU-MIMO, Ruijie SME RG-RAP1200(F) Wall AP is designed for wireless deployment in hotels, offices, villa and apartment buildings alike. RG-RAP1200(F) supports 2 spatial streams and delivers up to 400Mbps at 2.4G and 867Mbps at 5G. The overall dual-radio dual-band performance speeds up to 1.267Gbps per device. Providing a 1 10/100Mbps RJ-45 port, RG-RAP1200(F) is deal for both wired and wireless indoor network deployment.

1.1 Technical Specifications

Table 1-1 Technical Specifications of RG-RAP1200(F)

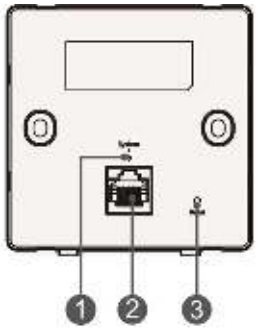
Hardware Specifications	
Radio	Dual-radio, dual-band
Transmission Protocol	Concurrent 802.11b/g/n/ac
Operating Bands	802.11b/g/n: 2.4 GHz to 2.4835 GHz 802.11a/n/ac: 5G: 5.15 GHz to 5.35 GHz, 5.47 GHz to 5.725 GHz, 5.725 GHz to 5.850 GHz (Country-specific)
Antenna	PCB built-in antenna
Spatial Streams	2.4GHz: 2 streams, 2x2 MIMO 5GHz: 2 streams, 2x2 MIMO
Max Throughput	2.4GHz: up to 400Mbps 5GHz: up to 866.7Mbps Up to 1.2667Gbps per AP
Modulation	OFDM: BPSK@6/9Mbps, QPSK @12/18Mbps, 16-QAM@24Mbps, 64-QAM@48/54Mbps DSSS: DBPSK@1Mbps, DQPSK@2Mbps, and CCK@5.5/11Mbps MIMO-OFDM: BPSK, QPSK, 16QAM , 64QAM and 256QAM
Receive Sensitivity	11b: -97dBm(1Mbps), -92dBm(5Mbps), -89dBm(11Mbps) 11a/g: -94dBm(6Mbps), -85dBm(24Mbps), -82dBm(36Mbps), -76.5dBm(54Mbps) 11n: -93.5dBm@MCS0, -74dBm@MCS7, 74dBm@MCS15 11ac HT20: -92.5dBm(MCS0) , -68.5dBm(MCS8) 11ac HT40: -89dBm(MCS0) , -64dBm(MCS9) 11ac HT80: -86dBm(MCS0) , -60.5dBm(MCS8)
Max Transmit Power	20dBm (adjustable)
Transmit Power Adjustment	1 dBm
Dimensions (W x D x H)	86 mm x 86 mm x 29.3 mm (3.4 in x 3.4 in x 1.2 in)
Weight	Less than 0.14 kg
Service Ports	Front: One 10/100Mbps Ethernet port Rear:

	One 10/100Mbps PoE port
Management Ports	N/A
LED Indicators	Support
Power Supply	PoE 802.3af/802.3at
Power Consumption	≤ 8W
Temperature	Operating: 0°C to 40°C (32°F to 104°F)
	Storage: -40°C to 70°C (-40°F to 158°F)
Humidity	Operating: 5% to 95% RH (non-condensing)
	Storage: 5% to 95% RH (non-condensing)
Installation	Ceiling/wall mount in a 86-type faceplate
IP Rating	IP41
Safety Standards	GB4943 EN/IEC 60950-1
EMC Standards	GB9254 EN301489 EN50121 EN50155
Vibration	IEC61373
Radio	China Radio Transmission Equipment Type Approval Certificate

1.2 Product Image

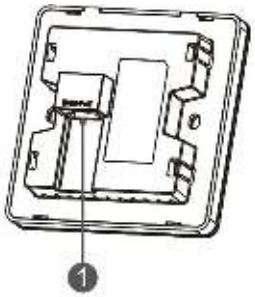
The AP provides one LAN port, one WAN/PoE Port, one reset button and one LED indicator.

Figure 1-1 Image of RG-RAP1200(F)



Note: ❶ System LED Indicator ❷ LAN Port(RJ45)
❸ Reset Button

Figure 1-2 Bottom View of RG-RAP1200(F)



Note: ❶ WAN/PoE Port

1.3 LED Indicator and Button

LED Indicator	State	Frequency	Meaning
Power	Off	N/A	The AP is not receiving power.
	Solid blue	N/A	Normal operation.
	Blinking	0.5Hz	Normal operation, but the AP is not connected to Ruijie Cloud.
	Fast blinking	10Hz	Possible cases: 1. Restoring the factory default settings 2. Upgrading the firmware 3. Restoring the image file 4. Initializing the device
Reset button	Pressed for less than 2 seconds		Restarts the device.
	Pressed for more than 5 seconds		Restores the factory default settings.

2 Preparing for Installation

To prevent device damage and bodily injury, please read carefully the safety recommendations described in this chapter.

The recommendations do not cover all possible hazardous situations.

2.1 Installation

The AP must be installed indoors. To ensure normal operation, the installation site must meet the following requirements.

- Install the AP in a well-ventilated environment. If it is installed in a closed room, make sure there is a good cooling system.
- Make sure the site is sturdy enough to support the AP and its accessories.
- Make sure the site has enough space for installing the AP and leave sufficient room around the AP for ventilation.
- Do not expose the AP to high temperature, dusts, or harmful gases.
- Do not install the AP in an inflammable or explosive environment.
- Keep the AP away from EMI sources such as large radar stations, radio stations, and substations.
- Do not subject the AP to unstable voltage, vibration, and noises.
- Keep the installation site dry. Installing the device near sea is not recommended.
- Keep the AP at least 500 meters away from the seaside and do not face it toward the wind from the sea.
- The installation site should be free from water flooding, seepage, dripping, or condensation.
- The installation site shall be selected according to network planning and features of communications equipment, and considerations such as climate, hydrology, geology, earthquake, electric power, and transportation.

Please follow the correct method described in the installation guide to install and remove the device.

2.2 Movement

- Avoid moving the device frequently.
- Turn off all power supplies and unplug all power cables before you remove the device.

2.3 EMI

- Please observe local regulations and specifications when performing electrical operations. Relevant operators must be qualified.
- Please carefully check for any potential danger in the working area, for example, damp/wet ground or floor.
- Find out the location of the emergency power supply switch in the room before installation. First cut off the power supply in case of an accident.

- Be sure to make a careful check before you shut down the power supply.
- Do not place the device in a damp/wet location. Do not let any liquid enter the chassis
- Keep the AP far away from the grounding or lightning protection devices of power equipment.
- Keep the AP away from radio stations, radar stations, high-frequency high-current devices, and microwave ovens.

⚠ Any nonstandard and inaccurate electrical operation can cause an accident such as fire or electric shock, thus causing severe even fatal damages to human bodies and device.

⚠ Direct or indirect touch through a wet object on high voltage and power line can bring a fatal danger.

2.4 Ventilation

For proper ventilation, leave sufficient space around the AP.

2.5 Temperature and Humidity

To ensure normal operation and service life of the device, maintain appropriate temperature and humidity levels in your equipment room. See Table 2-1. Improper room temperature and humidity can cause damages to the device.

- High relative humidity may affect insulation materials, resulting in poor insulation and even electrical leakage, and sometimes may lead to change of mechanical properties of materials and corrosion of metal parts.
- Low relative humidity may dry and shrink insulation sheets and cause static electricity that can damage the circuitry inside the device.
- High temperature greatly reduces reliability of the device and shortens its service life.

Table 2-1 Required Temperature and Humidity for the RG-RAP1200

Temperature	Relative Humidity
0°C to 40°C (32°F to 104°F)	5% to 95%

2.6 Cleanness

Dust poses a serious threat to device operation. Dust that falls onto the surface of the device can be absorbed onto metal contact points by static electricity, resulting in poor contact. Electrostatic absorption of dust occurs more easily when the relative humidity is low, which may shorten the service life of the device and cause communication failures. Table 2-2 shows the maximum concentration and diameter of dust allowed in the equipment room.

Table 2-2

Maximum diameter (μm)	0.5	1	3	5
Maximum concentration (Particles/m^3)	1.4×10^7	7×10^5	2.4×10^5	1.3×10^5

Besides, the contents of salts, acids and sulfides in the air are also strictly limited for the equipment room. These substances can accelerate metal corrosion and the aging of some parts. Table 2-3 describes the limit of some hazardous gases such as SO_2, H_2S, NO_2 and Cl_2 in the equipment room.

Table 2-3

Gas	Average (mg/m^3)	Maximum (mg/m^3)
SO_2	0.2	1.5
H_2S	0.006	0.03
NO_2	0.04	0.15
NH_3	0.05	0.15
Cl_2	0.01	0.3

2.7 Installation Tools

Common Tools	Phillips screwdriver, related copper and fiber cables, bolts, diagonal pliers, cable ties
Special Tools	Wire stripper, crimping pliers, RJ-45 crimping pliers, punch down tool
Meter	Multimeter, bit error rate tester (BERT)

The listed tools are customer supplied.

2.8 Unpacking the Access Point

Package Contents

Items	Verify that all parts are installed and debugged. Screws Product quick installation guide Packing list

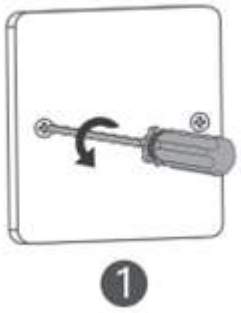
The above listed items are for general situations, which may vary in the actual shipment. The purchase order shall prevail in any case. Please check each item carefully according to the packing list or purchase order. If any item is damaged or missing, notify the sales person.

- Disconnect the device before cleaning it.
- Do not wipe the device with a damp cloth.
- Do not wash the device with liquid.
- Do not open the enclosure when the AP is working.
- Fasten the device tightly.

3.4 Installing the Access Point

1) Loosen screws on the 86-type faceplate that is mounted on the wall.

Figure 3-1 Loosen Screws on the Faceplate



2) Connect the Ethernet cable to the WAN/PoE port.

Figure 3-2 Connect the Ethernet Cable to the WAN/PoE Port

3) Align screw holes on both sides of the device over those on the faceplate. And then tighten screws with a screwdriver.

Figure 3-3 Tighten Screws with a Screwdriver

3. Extend the cables under the AP and run in a straight line.

3.7 Checking after Installation

Checking the Cabinet

- Make sure the external power supply matches the patch panel specifications for the cabinet.
- After installation, make sure that the front and rear cabinet doors easily close.
- Make sure the cabinet is stable and level.
- Make sure the device and all cables are securely fastened in the rack.

Checking Cable Connection

- Make sure the UTP/STP cable matches the interface type.
- Make sure cables are properly bundled.

Checking the Power Supply

- Make sure all power cables are properly connected and safe.
- Make sure the AP is operational after powering on.

4 Troubleshooting

4.1 Troubleshooting Flowchart

4.2 Troubleshooting

LED does not light up after the AP is powered on

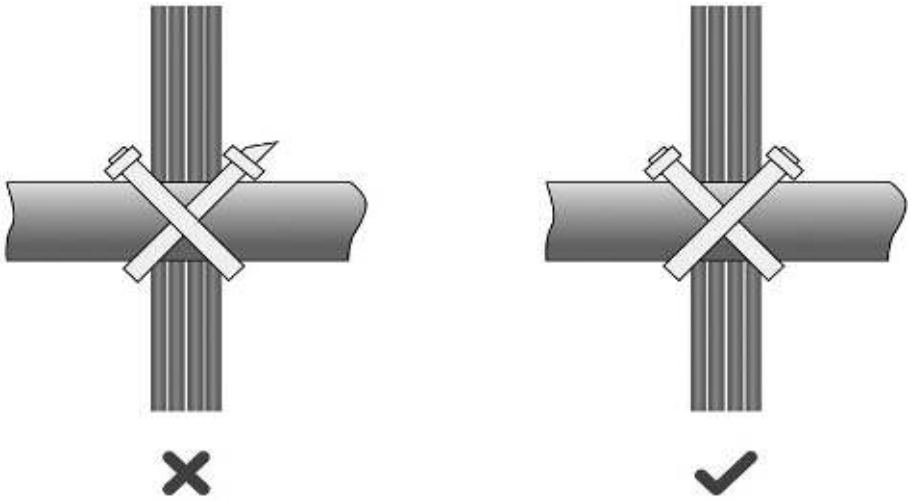
Verify that the power source is IEEE 802.11af compliant. And then verify that the cable is connected properly.

Orange LED blinks after the Ethernet cable is connected

Verify that the device at the other end of the Ethernet cable is working properly. And then verify that the Ethernet cable is capable of providing the required data rate and is properly connected.

Wireless client cannot find the AP

1) Follow the above-mentioned two steps.
2) Verify that the AP is configured correctly.



- If cables are to be bent, bind them first but do not tie cable ties within the bend to avoid stress on the cables, which may otherwise cause the wires inside to break, as shown in Figure B-3.

Figure B-3 Do Not Tie Cable Ties within the Bend

- Wrap up unnecessary or excess cables and bind them to the appropriate rack position, where device operation is not affected and no damages occur to the device and cables during debugging.
- Do not bind power cords to the rails for moving parts.
- Leave a certain length of the cable connecting moving parts, such as the ground wire of the cabinet door, to avoid stress on the cable; When moving parts are in place, ensure the excess cable length shall not contact heat sources, sharp corners or edges. If heat sources are unavoidable, use high-temperature cables instead.
- When using screws to fasten cable lugs, the bolts or nuts shall be tightened and prevented from loosening, as shown in Figure B-4.

Figure B-4 Fastening Cable Lugs